SKILLSET

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Website migration and hosting for college website

Delivered for SOUTH LANARKSHIRE COLLEGE

AT A GLANCE

- Migration of existing website to Amazon Web Services.
- Monthly patching of the website.
- Daily backup of the website.

SLC South Lanarkshire College
East Kilbride

THE CLIENT

South Lanarkshire College is a modern, forward-thinking institution, which takes great pride in the quality of its programmes and the success of its students. The college provides excellent education in outstanding facilities, delivered by well-qualified, highly trained staff.

The college welcomes more than 3000 fulltime students each year. It is, therefore, essential that the college's website is effective in supporting both current and prospective students.

THE CHALLENGE

South Lanarkshire College issued an invitation to tender, seeking to appoint a single supplier for the provision of hosting and support services for the college website.

The requirements included a dedicated server within the UK, with cPanel access, compliance with GDPR regulations, and excellent uptime with regular backups.

SkillSet were subsequently successful in winning this invitation to tender.

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OUR APPROACH

SkillSet employed an agile approach to the migration project using sprints, stories, and tasks. All of these could be tracked by the college on a shared Jira board.

The existing WordPress site was migrated onto Amazon Web Services with a MySQL database in Amazon RDS and a multi-zone deployment to ensure high availability.

THE RESULTS

The project was completed in only 15 working days. The college website can be found at:

https://www.south-lanarkshire-college.ac.uk/

South Lanarkshire College rated SkillSet 10 out of 10 for communication, value for money, and user satisfaction.

After completion of this initial migration project, South Lanarkshire College has since commissioned SkillSet to make several improvements to the site, which we continue to support and maintain.

OUR CLIENT'S FEEDBACK

"I have been hugely impressed with the way that SkillSet have managed the migration of our website from the incumbent supplier to a new server. Customer service has been excellent, communication has been outstanding, downtime during the switchover was minimal due to prior testing and bug fixing. The team was proactive in monitoring the site in the period immediately following the handover and has made suggestions for improvements, which will be of great benefit to the college, our students, and users of the website. Emails are responded to very quickly. All in all, I am absolutely delighted with the service that has been provided by SkillSet to date."

Lucy Flynn, Marketing Manager & International Officer, South Lanarkshire College.

ABOUT SKILLSET

SkillSet has been designing, developing and delivering training programmes since 1992. We work closely with our clients to make sure we understand their needs and deliver the most effective solution. We work hard to develop long-lasting partnerships - that's why we have clients that we've worked with for more than 25 years.

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Tailored learning solutions

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