SKILLSET

DESIGN DEVELOP DELIVER

Safeguarding eLearning module, hosted on elasticLearning

Delivered for WANDLE

AT A GLANCE

- Safeguarding eLearning module
- Hosting on elasticLearning

wandle

THE CLIENT

Wandle provides social and affordable homes for rent, shared ownership, outright sale, and supported housing. Founded in 1967 as the Merton Family Housing Trust, Wandle has grown into an organisation with over 7,000 homes across nine South London boroughs. One of their key goals, as a developing housing association, is helping to tackle the shortage of good quality, affordable housing across South London.

THE CHALLENGE

Wandle wanted to roll out some online training to support a change in their safeguarding policy and procedure. The training requirement came in two forms: eLearning for around 180 staff (covering roles from the CEO to repair operatives), and face-to-face training for specialist roles.

SkillSet were approached by Wandle to develop the eLearning part of this provision. This formed a 20-minute interactive online learning module. Wandle also chose to host this module on SkillSet's elasticLearning platform.

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Tailored learning solutions

skillset.co.uk   +44(0)1252 810 061   info@skillset.co.uk

OUR APPROACH

Working with Wandle's subject matter experts, SkillSet were able to clarify the aims and objectives, and the needs of a varied audience, enabling us to prioritise content as:

- Essential - this is directly visible on screen.

- Useful - this may be hidden on a "click for more information" button.

- Background - this was then removed from the main course and presented as a downloadable document.

We first produced a storyboard to show how content would be structured. Once this was agreed, we used Articulate Storyline 2 to build the eLearning. SkillSet added animation, graphics and a variety of user interactions, all appropriate for the varied levels of staff that would use the learning module.

To measure knowledge retention, we developed a bank of searching questions. These were designed to present different questions to users each time they took the assessment and without obvious answers. Feedback was provided for both right and wrong responses, allowing users to learn from their mistakes.

SkillSet hosts the safeguarding eLearning on our own platform, elasticLearning. Built on serverless technologies, elasticLearning is a SCORM-compliant, highly reliable and secure solution for the rapid deployment of learning modules globally.

elasticLearning provides a more cost-effective solution than a traditional learning management system. Customers do not have to worry about the number of users accessing the eLearning as there is no per-user charge. A variety of reports and a management dashboard allows Wandle administrators to track learner activity and success, and to ensure that all appropriate staff have passed the training.

THE RESULTS

The Wandle safeguarding module went live on elasticLearning in May 2018. The hosting agreement has been renewed each year since.

ABOUT SKILLSET

SkillSet has been designing, developing and delivering training programmes since 1992. We work closely with our clients to make sure we understand their needs and deliver the most effective solution. We work hard to develop long-lasting partnerships - that's why we have clients that we've worked with for more than 25 years.